

Winmeen Tnpsc Group 1 & 2 Study Materials

Tnpsc Group 2 Complete Syllabus : <https://goo.gl/fNSnMN>

Tnpsc Group 2 Previous Questions : <https://goo.gl/PYqsd7>

Tnpsc Group 2 Model Questions : <https://goo.gl/xQvyTk>

13. Consumer Rights

1. Who gives final utility to a commodity?

Consumer

2. When are we called as consumer?

When we pay a price for a commodity or service and use it, we become consumers.

3. What is consumer exploitation?

Sometimes shopkeepers cheats us as he or she gives poor quality goods, or charges more for commodity services. This is called as consumer exploitation.

4. Which influence our demand for goods and services?

Advertisement

5. Who exploits the consumers?

Manufacturers and traders

6. What are the information that are to be known by the consumer?

Quality, quantity, potency, purity, standard and price of goods.

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7. What is the case of single supplier consumer rights?

The consumer has the rights to be assured of satisfactory of quality and service at a fair price.

8. When was RTI passed?

The Right to Information Act was passed by the parliament on 12th October 2005.

9. What is the specialty of RTI Act?

It enables all the citizens to use their fundamental rights to access information from public bodies.

10. What is the main objective of RTI?

Transparency and Accountability.

11. What are the governments covered by RTI?

State and Central government.

12. How many strategies are adopted by government for consumer protection?

Three

13. What are the three strategies adopted by government for consumer protection?

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- Legislative measure
- Administrative measure
- Technical measure

14. When was consumer Protection Act established?

1986

15. What are three tier systems?

It is establishing consumer courts at national, state and district.

16. Where is national consumer commission established?

Delhi

17. Where is State Consumer commission established?

State Level

18. What is PDS?

Public Distribution System

19. What is BIS?

Bureau of Indian Standards

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20. What is meant for agricultural products?

Agmark

21. What is the use of BIS?

It is used for industrial and consumer goods.

22. What is ISO?

International Organization for Standardization

23. Where is ISO located?

Geneva

24. When was ISO established?

1947

25. What is COPRA?

It is the right to redress of consumer protection.

26. Expand COPRA?

Consumer Protection Act

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27. When was COPRA established?

1986

28. What is called as Magna Carta of consumers?

COPRA

29. Name the magazine which is published and distributed in Tamil Nadu for protecting consumers?

Tamil Nadu Nugarvor Kavasam

30. Who is the father of consumer movement?

Ralph Nadar

31. What is FAO?

Food and Agriculture Organization

32. What is WHO?

World Health Organization

33. When is national consumer day observed?

24th December of every year

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34. When is world consumer day observed?

March 15 of every year

35. What are the consumer rights in USA?

Federal Fair Debt Collection Practices Act, Fair Credit Reporting Act, Truth in Lending Act.

36. Who is bounded to European Union consumer protection?

United Kingdom

37. Who is responsible for consumer rights in Germany?

Federal cabinet

38. What are the uses of consumer act?

- Creating awareness
- Social concern
- Environmental concern

39 What are the initiatives of the government for consumer awareness?

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Trade fair, consumer fest, consumer awareness training to self help groups, federation members, seminar or orientation to residents' welfare association on consumer rights etc

40. How can government uplift the standard of living of the people?

Creating awareness among the people.

